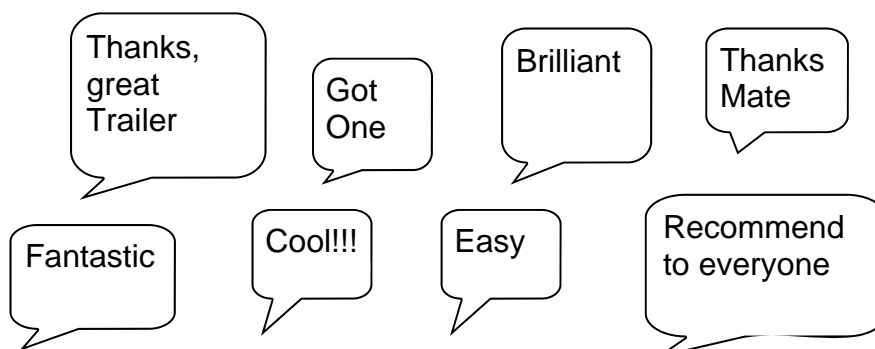




Customer Testimonials



sales@easytrailer.com.au

From: Roy [REDACTED]
Sent: Friday, 28 October 2005 1:08 PM
To: sales@easytrailer.com.au
Subject: RE: Trailer

Hi Alex

I Finally took the plunge and bought the Easy Trailer from Supercheap. They (at first) did not want to do the trailer at 799, they said it was a special which is now over. I argued that I only spoke to a girl and she said it was still 799.

Anyway to cut a very long story short they ended up doing the trailer at 799 and not 899. I also purchased the bike rack and plan to buy a spare wheel, extra bike racks and stand later on.

I have almost finished constructing it (just for electrics and floor) but I wanted to say the instructions are great. Well layed out and you label the main parts!! Big help!

No real probs apart from me placing the struts wrong way around (dummy). The castors would have been nice if they were a tad bigger (to roll over the back yard) but no real complaints in that area.

Anyway thanks for your help over the phone Alex, great customer service. I will be recommending the Easy Trailer to everyone.

Regards

Roy [REDACTED]

sales@easytrailer.com.au

From: vin [REDACTED]
Sent: Sunday, 16 July 2006 10:34 PM
To: sales@easytrailer.com.au
Subject: Re: hi enquiry

Hi Alex,

I would just like to thank you for your service and product.

Half the fun was building the trailer, mind you it was very easy and a little time consuming to ensure quality at the end.

Also the fact that I built to suit my uses. Fantastic to tow with and looks great.

Thanks again.

Vin [REDACTED]
[REDACTED]
[REDACTED] Melbourne

Easy Trailer Sales

From: Rod [REDACTED]
Sent: Friday, 8 December 2006 10:34 AM
To: Easy Trailer Sales
Subject: Purchase

To all concerned, as you know I have talked with your staff this week and have ordered and paid for an 8 x 4 Trailer.

At this stage I would like to say that if the trailer is half as good as the service and advice I have received to date then it will be a bloody beauty.

The info I received by phone was fantastic, yesterday documentation arrived at my home with my Invoice and associated paperwork in relation to registration and I feel that in today's business world that your staff and organisation are head and shoulders above the pack.

Keep up the good work, if you are interested, I will provide additional feedback regarding delivery and assembly

Thanks again

Rod [REDACTED]
Qld. [REDACTED]

Easy Trailer Sales

From: [REDACTED] Mark [REDACTED]
Sent: Thursday, 30 November 2006 11:43 AM
To: easy trailer
Subject: SEC: Unclassified. 846TA trailer

Good morning,

Just a quick note of thanks for the service I received when ordering my 846TA trailer. It arrived within 2 days of placing the order, went together as the instructions said it would and was even hassle free to register. I'm thoroughly impressed with both the product and level of customer service I received.

Thanks again.

Mark [REDACTED]

Burningham, N.S.W.

Alex - I suggest the
holes in 4-piece top
to clear fold-hinge bolt
be made a SLOT - so
that top can be fitted
above or below floor (to
make removal for folding
of trailer simpler). And
adapt rear pillars fixing too.

Regards

Jim

Otherwise, an excellent
product in every way.

Carlex

From: Alec [REDACTED]
Sent: Tuesday, 13 March 2007 9:29 PM
To: sales@carlex.com.au
Subject: Trailer Pics

Hi Alex,

Please find attached the pictures of the trailer with motorbike on it now that it's finished. Refer to invoice # [REDACTED] Thanks for your help and the product is great which I have been able to set up the way that I want it.

Its yet to have jerry can and holder fitted. If you want a pic let me know.

Regards

Alec [REDACTED]
[REDACTED]
Meadow Heights 3048
[REDACTED]

Carlex

From: [REDACTED]
Sent: Tuesday, 10 April 2007 1:54 PM
To: carlex@tpg.com.au
Subject: Thankyou!
Importance: High

To Whom It May Concern:

Just thought I would send you an email to let you know how happy we are with our 6 x4 trailer, it's a ripper. My husband likes that fact it is so easy to store and is lightweight yet can take a decent load. It will be fantastic for our camping trips.

Once again, thankyou for your service and of course, for a wonderful trailer.

We have recommended you to a few friends so you may just get some customers down the track.

Kind Regards

Kelly [REDACTED] (Hoppers Crossing)

Carlex

From: [REDACTED]
Sent: Friday, 11 May 2007 11:37 AM
To: sales@easytrailer.com.au
Subject: Trailer

Hi Alex,

Received boat trailer and assembled last w'end, everything went really well. Had a packet of nuts and bolts and a heap of extra wiring (bolts were counter sunk for a trailer base) so wasn't concerned. Would recommend your company, thankyou for an enjoyable experience.

Ian [REDACTED]
[REDACTED]
M'dore

TO EASY TRAILER.

HERE ARE SOME PHOTO'S OF THE FINISHED TRAILER. I USED SOME PINE WITH A TEAK STAIN AND VARNISH EXTERIOR FINISH.

AS YOU CAN SEE I THINK IT CAME UP VERY WELL. THE TRAILER IS SO GOOD TO TOW, U WOULDN'T KNOW IT WAS BEHIND YOU.

I HAVE HAD MANY PEOPLE ALREADY ASK ME WHERE I GOT THE TRAILER FROM.,

IF IT PROMOTE'S MORE SALE'S FOR YOU DOWN THERE, THAT WILL BE A GOOD THING 4 YOU.

I HOPE U CAN USE THE PHOTO'S 4 ADVERTISING IF YOU LIKE..

YOURS SINCERLY PHILIP [REDACTED].

P.S I DO NEED SOME EYEBOLTS THOUGH 4 ROPE TIE DOWNS, 4 THE RIDE ON MOWER.

AND I CAN HONESTLY SAY THAT I AM MORE THAN HAPPY WITH THE TRAILER.

THANK YOU VERY MUCH.

THE BEST THING IS I CAN DO OR ADD ANYTHING I DESIRE TO DO.

IT REALLY IS A MULTIFUNCTION TRAILER.

IT WAS A LONG DRIVE FROM WARRNAMBOOL TO MELBOURNE, BUT I THINK IT WAS WELL WORTH THE TROUBLE TO DO SO.



Carlex

From: [REDACTED]
Sent: Wednesday, 24 October 2007 7:15 AM
To: sales@easytrailer.com.au
Subject: Thanks for the great trailer

Hi.

A mth or two back low bought one of your trailers . Just the 6 ax 4 , without the flooring which low fitted a flatbed boarding to myself .

What a fantastic little trailer . We were due to move in a week or so from it's delivery and guess what was going to carry the lot . When low first put it together low thought low might be getting a bit ambitious as we had a full , large house lot of the works even down to a 3 mtr x 80ml think slab table that weighs around 700 kilo. It all took about 10 trips.

*Well I just can't resist letting you know how much I love this little trailer and what a great job it does . It shifted our whole house lot for us no problem and has since been used for all sorts of things. Tows brilliantly , it's great to move about , allot of them even small ones are often pretty heavy and awkward with the weight in all the wrong places which knocks your back around and makes them tow badly and unbalanced but it's also as strong as anything else in it's class.
Nice wheels too !*

Best trailer I've ever had to be honest [out of around 10 or so] and get this , I use to build trailers and horse floats for a living .

*Thanks for the great trailer guys
Mark*

Carlex

From: Patrick [REDACTED]
Sent: Thursday, 1 November 2007 12:01 PM
To: sales@easytrailer.com.au
Subject: The Trailer trip

Hi Alex

just got back from my first trip with the new trailer, well it worked brilliantly as you said it would. I forgot it was on the back a few times as it rode so well, no sway and handled everything our country roads threw at it. at one stage i hit a rail crossing that was unexpectedly high. at 110K's, I could see 6 inches of the floor of the trailer in the rear vision mirror before it landed. and bounced. no problems at all the Harley didn't move at all and the trailer shrugged it all off and got back to business. as you can guess i am very happy with my set up. Your advise and helpful tips on setting it up were spot on. people at the rally that passed me on their bikes thought it was a great idea, and commented that they saw them in the United States and did not know that they were on sale here, so you may get some enquires. the tyre hoop you suggested was the key to it all no way was that bike going to move on the trailer, and made for a trouble free trip thank you again Alex

Best Regards
Patrick [REDACTED]



1/11/2007

Carlex

From: Jason [REDACTED]
Sent: Friday, 16 November 2007 10:23 AM
To: help@easytrailer.com.au
Subject: Just A Qick Note
Importance: High

Hi All @ Easytrailer,

Just a quick note to let you know that the package with the extra bolts and also the paperwork for the easytrailer arrived here today. Firstly let me say that I was surprised that the whole trailer fitted into 7 small boxes! I had to continually check that I had all of the boxes, anyway just an observation, that I made that it said on the carton, "Box number XX of 3 boxes make sure that you get all 3 boxes" well I immediately thought oh no! I haven't got it all but then I realized that the third box must contain the floor, I think that you might want to warn people that when they are buying a trailer without the floor to disregard this.

I unpacked the cartons on Wednesday night and made sure that everything was there and got a few tools organized and had a cuppa while I checked everything out. I was a little bit taken back when I first started reading the instructions and saw that the trailer is made in China and I thought this is going to be a heap of cheap crap and nothing is going to fit together properly on a bit of a closer look though I couldn't believe the quality of the parts to start with, they are the real deal from the high tensile bolts and the powder coating on the rails, to the wiring loom it is all quality stuff. Anyway yesterday I got into build mode and this morning I have a 99% complete trailer sitting in my driveway, even with making my own floor out of the aluminum 5 bar tread plate that I got from Aluminum Express while I was down your way on Monday I though that this was going to be difficult but I've got to tell you it went together without a hitch. The other thing that I noticed while putting it together is just how quickly a bloke on his own can put one of these together!

Other things that I wasn't quite prepared for was the need to put tech screws into the HD side rails but a quick trip to the industrial supplies store here and I had it sorted out in a couple of minutes, you might want to let people know this when they order the panels as it took me a little off guard when I was confronted with a bag of 48 tech screws to put in, lucky I already had a power drill but if for instance you didn't have any power tools you might run into trouble.

At first I was a little unsure about putting down so much money to buy something that you had to then put together, but my initial fears where soon forgotten when I look at the quality of the trailer. Anyway I am very very happy with my new trailer and will be sure to pass on my satisfaction to all, being in the Army we move around quite a bit and you always have more stuff than you can fit into a car when you go on posting and then there is the need to put the trailer somewhere when you get to the other end it either lives on the lawn and kills the grass or goes in the garage and the car is left outside, now the problem is solved I have the best of both worlds.

Have a great day and thanks again for all of your help.

Cheers

Jason



16/11/2007

Carlex

From: Branden [REDACTED]
Sent: Tuesday, 8 January 2008 10:58 PM
To: sales@easytrailer.com.au
Subject: Thanks for everything!
Signed By: Verifying the signature. Click the icon for details.
Attachments: 2-digging in.JPG; 4-completed.JPG; 1-all boxed up.JPG; 7-completed.JPG; 3-finishing touches.JPG; 6-completed.JPG; 8-completed.JPG; 5-completed.JPG

I just wanted to let you know that you are one of the best companies I've dealt with in a long time. I really appreciated your promptness, communication, and flexibility with the delivery schedule. I got the trailer in time and was able to easily get it assembled and registered in NSW without any problem.

The trailer itself is also great. I just took it on a trip from Sydney to Adelaide and back without any problem whatsoever and my motorbike was secure the entire way. As other customer had mentioned, there was a bit of flex in the trailer but this wasn't ever an issue and I think in some ways gave it a smoother ride. The strength was good and I had no concerns with the cargo at all. In addition, my fuel mileage was only affected by about 5% with the trailer which was way better than any other I've ever had. I hardly even noticed it was there except when I looked in the rear view mirror.

Thank again for a great product and great service. Enclosed are a few pictures of the finished product.

Branden [REDACTED]
[REDACTED]



9/01/2008

Carlex

From: Brian [REDACTED]
Sent: Monday, 14 January 2008 5:07 PM
To: sales@easytrailer.com.au
Subject: Bike trailer

Hi Alex,
The trailer has arrived already. Fantastic service.
Also I have opened all the cartons and am very impressed with the quality of the whole package.
Looking forward to assembling it.
Thanks very much for the excellent service.
Regards,
Brian [REDACTED]
Adelaide



Rotary Club of Chadstone/East Malvern Inc.

ABN 42 853 947 377

P.O. Box 176 Caulfield East Vic 3145

Club Email: chadstoneeastmalvern@rotaryd9800.org

Alexander
Carlex Pty Ltd
and
Friend of Rotary Club of Chadstone East Malvern

Dear Alexander

I am writing to express our deep appreciation for your most generous donation of the Easytrailer that formed the centre piece of our Christmas Raffle at the Chadstone Shopping Centre. The inquiries that we received and the comments about the "common sense" format of the trailer were the magnet that made our raffle the most successful that we have held in the past decade.

As a mark of our appreciation we would like you, along with the other friends of our club that supported our raffle, to be our guest for dinner on the evening of Wednesday 23 January 2008.

Dinner will be at the Matthew Flinders Hotel on Warrigal Road Chadstone with pre-dinner drinks from 6.15pm and seated for dinner at 6.30pm. Our guest speaker for the evening will be Rotarian Don [REDACTED] who will talk about his personal involvement in volunteering in Tibet.

Could you please let me know via email [REDACTED] before COB Friday 18 January whether or not you are able to join us for dinner.

Once again thank you on behalf of the Club,

Yours sincerely

Paul [REDACTED]

Director of Fund Raising

8 January 2008



Easy Trailer Sales

From: John & Judy [REDACTED]
Sent: Tuesday, 19 August 2008 9:23 PM
To: sales@easytrailer.com.au
Subject: Photo's of Trailer for Kayak
Attachments: P1000478.JPG; P1000476.JPG

Hi Alex & Carmel,

Thanks for all your help over recent weeks and for answering all of my questions. The trailer is now fully assembled so hopefully I won't be annoying you with any more questions for a while!

Actually, I was wondering if you could inform me as to what material the bolts and nuts are made from that are used on the trailer – are they stainless or zinc plated?

I have attached a few photo's to show you the modifications we have made to the trailer to enable it to carry a kayak. You may like to add these to your photo gallery.

Kind Regards,

John [REDACTED]



20/08/2008

Easy Trailer Sales

From: Robert [REDACTED]
Sent: Wednesday, 27 August 2008 8:04 AM
To: carlex02@tpg.com.au
Subject: Easy Trailer Photos
Attachments: IMG_2062.JPG

Hi Alex,

Thank you for your great service and help in purchasing the three trailers that we bought recently. I had the pleasure of going for a ride day down at Phillip Island, and used Muizz & Eugene's trailer to take my bike (and a friend's bike) down. Attached is a photo of the trailer in action.

Thanks again,

Robert



27/08/2008

Carmel

From: Bryn [REDACTED]
Sent: Friday, 31 July 2009 10:25 PM
To: carmel@easytrailer.com.au
Subject: RE: Easy Trailer Receipt

Hi Carmel

Thanks for the receipt.

My trailer was delivered within the timeframe you specified.
It arrived well packaged and undamaged.
It assembled easily and was everything your advertising said it was and could do.

Regards
Bryn [REDACTED]
Canning Vale WA

Easy Trailer Sales

From: Stephen [REDACTED]
Sent: Monday, 17 August 2009 11:12 PM
To: sales@easytrailer.com.au
Subject: Emailing: 012 (5), 011 (2)

Attachments: 012 (5).jpg; 011 (2).jpg



012 (5).jpg (94 KB) 011 (2).jpg (96 KB)

I've just finished building my boat, I'm only waiting for the mast and sails. It fits the trailer perfectly, I am so pleased with it. Thanks for your good work. I'll be recommending you to anyone who needs a trailer.

Regards,
Stephen [REDACTED]
(Westbury Tasmania)





Mount Kanwary Public School Parents & Citizens Association

753 Hinton Road, Osterley.NSW 2324

Dear Alex

On behalf of the children of Mount Kanwary Public School, we would like to express our sincere thanks for your support of our annual cracker night fundraiser.

We were extremely fortunate to have clear weather this year, with no rain in sight. The night was well attended by the local community who were entertained by the beautiful voices of the children, our school choir, a school dance group and the Amazing Jonathon.

The children enjoyed themselves with, show bags, glow sticks, face painting, hair colouring and hoopla, while the parents enjoyed our now famous Auction.

The night was finished off with a spectacular fireworks display, a country supper and many happy faces.

We would like to say a big THANKYOU once again from the children, parents and staff as without your generous contribution, our cracker night would not have been possible or such a huge success.

Kind Regards

Janine [REDACTED]
Mount Kanwary Public School
P & C Association
President.

ALL of the Mount Kanwary Public School children Cracker Night 2009



Our vision is to create an environment of friendship, care, support and challenge, which encourages pupils to work towards their potential as self directed independent learners

Easy Trailer Sales

From: [REDACTED]
Sent: Friday, 30 October 2009 8:17 PM
To: 'Easy Trailer Sales'
Subject: RE: Hobie Adventure Island 880GA Mod
Attachments: 2.jpg; 1.jpg

Hi,
 Here are the pics of the Hobie kayaks stacked on your 880GA trailer.
 I haven't had to drill any holes in the trailer. The framework is attached with 2 u-bolts forward and uses the existing rear bolts from the rear crossmember.
 I have been very happy with your trailer.
 Thanks,
 Mark [REDACTED]

From: Easy Trailer Sales [mailto:sales@easytrailer.com.au]
Sent: Monday, 7 September 2009 10:29 AM
To: [REDACTED]
Subject: RE: Hobie Adventure Island 880GA Mod

Hi Mark

Thanks, looks great, look forward to the multi set up

Appreciate your efforts

Thanks

Alex

Easy Trailer
 Carlex Pty Ltd
1300 881 787
www.easytrailer.com.au



From: [REDACTED]
Sent: Sunday, 6 September 2009 8:16 PM
To: sales@easytrailer.com.au
Subject: Hobie Adventure Island 880GA Mod

Hi,
 Attached are the pics of the single Hobie Adventure Island mod to your 880GA trailer.
 The kayak sits on Rhino Commercial Racks fitted with the rear loading Rhino kayak cradles.
 The racks are attached to a 2m 50x50mm RHS bolted to both sides of the trailer frame which overhangs the trailer by 90cm. The trailer lights are attached to the ends of the RHS which means the 4.8m kayak only overhangs the trailer by about 40cm.
 Pics of 2 AI's and an Oasis Tandem stacked on your trailer to follow when framework completed.
 Regards,
 Mark [REDACTED]

21st December 2009.

Dear Sir,

I am writing to you to express my total delight with my recent trailer purchase from you. I found the total experience a complete pleasure from the order processing to registration of the finished trailer. The staff at easy trailer were extremely helpful and courteous. The trailer itself exceeded all expectations and I can recommend, will recommend and have whole heartedly recommended it to anyone with basic assembly skills. The assembly instructions were easy to follow and with a limited tool kit managed to easily assemble the trailer to a standard that passed the WA vehicle inspection today. The quality of the trailer kit is fantastic and results in a very sturdy trailer which surprisingly folds away into an amazingly small space.

Yours faithfully,

A large rectangular grey box redacting the signature of Joe.

Joe 

Easy Trailer Sales

From: Justin [REDACTED]
Sent: Monday, 22 February 2010 12:00 PM
To: help@easytrailer.com.au
Subject: Customer response

To whom it might concern,

I am very please to able to write this email to your organisation, after purchasing your 6x4 trailer and having it delivered before the expected date I am please to inform you that it is one of the best items that I have purchased for some time.

When all of the parcels where delivered to my home residence in full excellent condition, I was amazed of the ease of construction of the trailer. All items were accounted for and the quality of the fabrication is to commended. I must say though the labeling of the items was a little bit to be desired, in my daughters words, "This is a big jigsaw puzzle daddy". The instructions have given approximately 6 hours to construct the trailer, without the items being labeled it took a much longer time.

I employ you to consider to label the items a little more clearly if possible, I understand that labels may peel, maybe it could be considered in future production that metal stamping of the structural beams be considered for ease of identification.

Furthermore, I would like to congratulate you for your service to the questions and my requests during the ordering and after sales service. I believe if all companies within the Australian market place gave this service such as I received, many companies would thrive.

Once again I thank you for your service, expertise and products as I will definitely recommend your product to as many persons as possible.

Regards

Mr. Justin [REDACTED]
[REDACTED]
Nunawading, Victoria 3131
[REDACTED]

Easy Trailer Sales

From: kym [REDACTED]
Sent: Thursday, 22 April 2010 9:31 AM
To: help@easytrailer.com.au
Subject: feedback from [REDACTED]

Hey Alex.

Just wanted to report back after the build, as it were.

No damage to parts, all bits present and accounted for. Threw together the basic trailer in under a day, even with 'help' from my two daughters. I'm really impressed with the simplicity and easy, ordered logic of everything. I certainly wasn't on a mission or anything...the trailer just seemed to come together in between cups of tea and a bit of quiet tinkering. Quite satisfying.

All of the (many) accessories I ordered fit up easily, and overall I'm really taken with their heavy duty build quality. The Heavy Duty sides kit is particularly good - proper thick gauge steel and good, deep powder coating - and the 'ramp claws' are a genius touch to make loading bikes foolproof and safe.

One tiny, minor, hair-splitting niggle is the form ply floor - or rather the sharp edges on it. I slipped with my ratchet whilst snugging up a corner tie down point and opened up a very impressive gash on my thumb. Clumsy of me, sure, but a chamfered edge would be safer.

But I'm being picky. This is a really good product...so much so that yet another riding mate of mine, having seen my 6X8 'mothership', will be ordering his soon. Well done!

Kym

From: PETER [REDACTED]
Sent: Sunday, 1 August 2010 9:18 PM
To: alex@easytrailer.com.au
Subject: RE: Simpson Desert trip

Alex

The trailer towed well from Brisbane to Birdsville where we unloaded the Suzuki Dr650. I had packed a bit more grease into the wheel bearings of the trailer before I left, as well as using a spring washer, 2 flat washers and a loctite nut at every connection point to ensure that nothing came loose during the trip. Nothing in fact did come loose. This is surprising as a lot of the time the trailer was literally airborne!

We then towed the trailer unloaded over the sand dunes and across Eyre Ck. It was virtually submerged crossing the creek. We flipped the trailer that night and checked the wheel bearings but they were fine.

On the way to Mount Dare 540km across the Simpson Desert from Birdsville, the trailer was under water and in deep bog holes on many occasions but nothing seemed to worry it. However we were concerned about the loose hitch and tried to keep it tight. Eventually the hitch mal-functioned twice near Mt Dare. The trailer jumped off the towball.

We eventually worked out what the problem was to cause this.

The threaded bolt that you tighten on the hitch is about 10mm too long. When going over sharp humps the end of the bolt hits and levers the hitch off the drawbar on the vehicle. In the end we cut 10mms off the bolts to sort the problem. On the return we had a bit of excitement. The road near Mt Dare is through gibber plains and the road is strewn with big rocks and diabolically rough. We ended up not surprisingly with a flat tyre on the trailer. A wheel rim was bent. We knocked it back into shape with a hammer. Pumped up the tyre. Hey presto no problems after that. No flats again incl all the way back to Brisbane.

At Eyre Ck I drowned the bike so it was put on the trailer for the crossing. This was in actual fact the last time I rode the bike as it wouldn't start. We towed it over sand dunes including Little Red.

We realised that the weight bias with the bike loaded on was wrong and the towball had an upwards force on it.

This was only apparent on the off-road stuff.

We had to reposition the bike channel further forward to get the weight forward on the towbar.

Once on the bitumen the 4WD drove over a huge roo carcass. The trailer axle hit it and bent. This meant that trailer wheels were not true. We had to jack the axle to straighten it out as best we could. I'll have to replace it.

All in all the trailer had an absolute flogging being towed 1000km across and back through the Simpson Desert. The flat tyre and bent axle were not the trailer's problems.

Improvements are the hitch bolt size and the positioning of the channel further forward to get more load on the tow ball. I can send you the part of the bolt that we cut off if you want.

The trailer did the job through unbelievably tough terrain.

I'll send photos once I have received the ones taken by others in order to send you the best ones. These photos will illustrate what I have mentioned above.

Peter

sales@easytrailer.com.au

From: Mary-Teresa [REDACTED]
Sent: Saturday, 21 August 2010 4:06 PM
To: help@easytrailer.com.au
Subject: Easy trailer 6x4

Hi. We purchased an Easy trailer maybe 2 or 3 years ago. Firstly, I'd like to say, We LOVE it! But I'm just checking on how you think it would go on dirt, corrugated roads. So far we haven't really taken it off the highways and main roads but we would like to know if we could as we are currently in Western Australia and there are a lot of dirt, corrugated roads out here.

Thanks.

Mary-Teresa [REDACTED]



Alex/ Carmel.
Very happy with
Service & Product.

Regards
Geoff

Carmel

From: Robert [REDACTED]
Sent: Monday, 7 February 2011 5:27 PM
To: 'Carmel'
Subject: RE: Easy Trailer New Receipt [REDACTED]
Attachments: [REDACTED]

Carmel,

It arrived ok, thank you.

Luke and his twin (aged 16) started assembling on Saturday evening and were finished by Sunday evening, with almost no help from me. Hardly any problems. The kit was good, complete and capable of being assembled by two inexperienced teenagers. IKEA have something to learn...

Many thanks

[REDACTED]

Robert [REDACTED]
[REDACTED]



sales@easytrailer.com.au

From: craig [REDACTED]
Sent: Thursday, 17 March 2011 12:56 AM
To: sales@easytrailer.com.au
Subject: feed back wheellock
Attachments: xmas 2011 035.jpg; xmas 2011 036.jpg; xmas 2011 047.jpg

I thought you blokes might like a little feed back. I purchased the wheel lock for a trip from Darwin to Perth in February via Alice Springs. 4 days over 4000kms, 125 kmph average speed. Wih tie downs it didnt move an inch. I can load the bike using a ramp by myself with ease. Putting it on the tow extension (reinforced) also giving railer a bit of weight their made it excellent for towing.

A good bit of gear!

Craig [REDACTED]

Carmel

From: Robert [REDACTED]
Sent: Tuesday, 19 April 2011 7:45 PM
To: Carmel
Subject: Re: Easy Trailer Receipt [REDACTED]

CARMEL JUST A QUICK THANK YOU TO YOU AND CARLEX TEAM FOR THE EXCELLENT SERVICE MY TRAILER
ARRIVED FRIDAY 15th 2:00PM. ME AND MY DAD WHO IS 81 YEARS YOUNG RETIRED MOTOR MECH WE
ASSEMBLE ON SATURDAY 16th DONE THE REGO TODAY
IM VERY HAPPY WITH THE PRODUCT I WILL BE PURCHASE WITH YOU AGAIN IN THE FUTURE

ONCE AGAIN THANK YOU TO ALL

ROBERT [REDACTED]

sales@easytrailer.com.au

From: KEVIN [REDACTED]
Sent: Tuesday, 7 June 2011 8:04 PM
To: sales@easytrailer.com.au
Subject: Kevin [REDACTED] Cobram
Attachments: P1020370.JPG; P1020371.JPG; P1020372.JPG; P1020373.JPG

Hi Alex

Some photos re our new trailer, Thanks for your help, Took the scooters for a run on the trailer today, No problems. We are pensioners with no experience in doing something like this. Has been a real bonding session although taking four days to build..

Regards

Kevin and Eve [REDACTED]

You have been sent 4 pictures.

P1020370.JPG

P1020371.JPG

P1020372.JPG

P1020373.JPG



Carmel

From: [REDACTED]
Sent: Wednesday, 15 June 2011 10:55 PM
To: Carmel
Subject: Re: Easy Trailer Receipt [REDACTED]

Hi Guys,

Goods received all intact, and quick !

I think the design of some of the components is pretty clever, now it's all assembled I can see it's a brilliant product and just what I needed as I have a camper trailer and a small aluminium boat, can't tow both at once but now I can take them both with me on trips and break the trailer down to take and use while camping. No complaints about quality either, and everything is included, even a set of mudflaps, and the cable ties to keep the wiring harness neat. Thanks for providing this much needed, quality product at such a competitive price, the only other option I've seen is an aluminium built one, which while it might be half the weight, it's more than twice the price.

Thanks again, Mick.

sales@easytrailer.com.au

From: Mark [REDACTED]
Sent: Wednesday, 10 August 2011 9:45 PM
To: sales@easytrailer.com.au
Subject: A thank you

Hi Carmel et al

I just wanted to say thank you for the way you all run your business. Firstly you were very helpful before I bought the trailer and then when I did organise the purchase on Monday, it arrived at 8.30am Tuesday. When I had a problem with the safety chain (an objectionable Blue Slip inspector) the gentleman who answered the phone had EVERY answer and EVERY solution and it's all good now.

Just as an FYI, two of the RTA personnel who were preparing the initial registration came out to the street to have a look at this "folding trailer" and are going to place orders, and another person who was literally just walking along the street spent half an hour going over it and intends to buy. So you're doing something very well.

Keep up the good work.

Mark [REDACTED]
Baulkham Hills NSW

sales@easytrailer.com.au

From: Cam. [REDACTED]
Sent: Monday, 16 January 2012 10:36 AM
To: sales@easytrailer.com.au
Subject: Recommendation & Thanks
Attachments: All Clean!.JPG; Moving Day.jpg; Loaded Up, Let's Roll!.JPG; Awesome Trailer, Where'd You Get it.JPG; Kawasaki EL250 on trailer #1.jpg; Kawasaki EL250 on trailer #2.jpg

Hi Guys,

Just wanted to say a huge thank-you for making such an awesome product available. My little 6x4 trailer has punched well above its' weight, moving everything from large boxes of firewood, couches, refrigerators, washing machines, mattresses, oh and occasionally, motorcycles too! (In fact, with 3 bikes in the current "Squadron", house-moving day would not have been possible without my easy-trailer.

Having 2 cars, 3 bikes, 2 kayaks, and only a standard double garage, the ONLY trailer that was ever going to be a viable option was the fold-up Easy Trailer, which stores flat against the wall, neatly tucked away when not being used. Being such a good-looking trailer (a very happy bonus for my Black Squadron), it also gets noticed by other off-road riders; "Cool trailer mate, where'd you get it?!" I'm only too happy to recommend they go and check out the range on the website and see them in person.

Feel free to use my photos and recommendation, thanks again!! ☺☺

Cam [REDACTED]
[REDACTED]

[REDACTED] Southbank, VIC 3006
[REDACTED]



Carmel

From: Harry [REDACTED]
Sent: Wednesday, 25 January 2012 10:42 PM
To: Carmel
Subject: Re: Easy Trailer Revised Receipt [REDACTED]

Carmel,

Many Many thanks...all registered and plate is affixed.

Its been a pleasure doing business with you..Deidre and I just love the trailer.

If you ever need a referral in Perth..eg, someone is thinking of buying, but would like to see and touch one first..just send me an email. I would be happy to oblige.

Kindest regards
Harry and Deidre [REDACTED]

From: kym [REDACTED]
Sent: Wednesday, 21 March 2012 9:04 AM
To: sales@easytrailer.com.au
Subject: praise for Easy Trailer
Attachments: [REDACTED] logo_email.png

I just wanted to jump in and say an unprompted "thanks, Easy Trailer!"

My experience with your company and products has been nothing but positive. Buying was easy, phone assistance was great, and the actual product is perfect for me.

I've had my Easy Trailer (8X4 folding) for a couple of years now and I reckon it's probably already paid for itself compared to my previous use of hire trailers - which are expensive, and much harder to use.

My trailer easily takes two race bikes to the track. With the ramp/claw/locking chock, I load and unload my bikes single-handed ... then go and help all the poor schmucks struggling with planks of wood and ordinary box trailers. My trailer has been used locally and on interstate trips without a hitch, if you'll pardon the pun.

When it's not hauling bikes it does double duty picking up loads of garden loam or helping friends move house. And in between, it folds up and stores in my two car garage - leaving plenty of room for two cars.

I was pleased with the buying experience, and I'm even happier with the long-term ownership experience. A big thank you to the Easy Trailer people.

Kym [REDACTED]

Carmel

From: len [REDACTED]
Sent: Wednesday, 28 March 2012 7:48 PM
To: Carmel
Subject: Re: Easy Trailer Receipt [REDACTED]

I have taken delivery of trailer as ordered. this morning being wed 28th. I am extremely IMPRESSED at the exceptional service I recieved from the first phone call to the prompt emails advising me of delivery to the clarity and design of invoicing and instructions all of this taking place from my order Monday night to today. If the product I purchased is half as good as the exemplary service I will be more than happy. Well done !! I will certainly recomend your company to any of the 1000 plus people I know and work with.
Regards Len

sales@easytrailer.com.au

From: Keith [REDACTED]
Sent: Sunday, 6 January 2013 4:33 PM
To: alex@easytrailer.com.au
Subject: Some Photos
Attachments: DR650s on Trailer.jpg; IMGP1294.JPG; IMGP1291_1.jpg

Hi Alex

Here is a photo of both DR650's on the trailer; and two of the trailer showing the angle attachments I had made up to cater for the 'Tyre-Down' rear wheel anchoring brace (blue circle). The numerous pre-drilled holes in the frame/chassis makes it really easy to add such attachments.

We've carried both motorcycles over 500kms to date, and the trailer has performed flawlessly.

Keith.



sales@easytrailer.com.au

From: Des [REDACTED]
Sent: Friday, 8 February 2013 10:04 AM
To: help@easytrailer.com.au
Subject: parts not in catalogue
Attachments: DSCN2548.JPG; DSCN2549.JPG

Hello,

I am seeking some help to rebuild a 6x4 Easy Trailer that has been severely damaged in the recent Bundaberg floods.

The parts that suffered the most damage were the removable sides and the mud guards. However, because the trailer was battered as it was dragged along by the floodwaters the 2 rails that hold the castor wheels have been bent out of all proportion. Also, the 2 side pieces that hold the bar that in the middle and the bar itself have been damaged beyond repair.

I have included a couple of pics so you can see the damage it sustained and I must say that I was impressed by the way the trailer held up to the battering it received on its journey. I am trying to rebuild the trailer as it was uninsured at the time due to an oversight on my part - will be insured from now on I can assure you. The trailer was secured to a post beneath a Queenslander house and unfortunately the house was carried away in the floodwaters and totally destroyed (belonged to my mother-in-law) and the trailer was dragged along for some 700-800 metres before coming to rest.

If there is any way that I could purchase the parts that I need - some I can buy off your website but some I cannot and it is these I need to get the trailer back on the road.

Thank you for any assistance you can give me.

--

Des [REDACTED]
[REDACTED]
BUNDABERG. 4670
[REDACTED]



From: Tracey [REDACTED]
Sent: Thursday, 20 March 2014 9:53 PM
To: sales@easytrailer.com.au

Hi Alex and Carmel. Received trailer today in boxes as described. Took only 3 hrs to have it together and rolling, not wired yet, tomorrow, maybe. All was as good and as easy to assemble as described with easy to follow instructions with diagrams. Only one little issue was with the drivers side guard where the galvanizing was rubbed off in the packaging and has left a black steel mark. Easy fix with a rub down and some cold gal paint and some non slip tape. Apart from that very happy and satisfied with set up. Must also mention Barry (little tripper) called by last Friday. What a great setup he has produced on the trailers. Have given brochure to my brother in law re bike trailers, so in his hands and seemed impressed with the product. Again, thanks and pleasure dealing with you. Craig [REDACTED]

FANTASTIC PRODUCT,
ALL PARTS EXCELLENT,
FIRST CLASS ENGINEERING,

✓✓✓✓



✓✓✓✓

sales@easytrailer.com.au

From: [REDACTED]
Sent: Tuesday, 15 April 2014 4:56 PM
To: sales@easytrailer.com.au

Attention Carmel, just a note to thank you for help and information you supplied to me regarding my purchase of small boat trailer. Tows very well and went together with no problems, passed Tas transport inspection with no problems. Regards from Brian [REDACTED], Devonport Tas.

sales@easytrailer.com.au

From: Tony [REDACTED]
Sent: Thursday, 5 June 2014 8:53 AM
To: sales@easytrailer.com.au
Attachments: IMG_0032-web.jpg; _APS2984.jpg; _APS2947.jpg

Hi. Just a quick note about a trailer I bought last year. I used it as a base for a camper trailer for my bike. Great little trailer. Cheers.



Carmel

From: [REDACTED]
Sent: Friday, 6 June 2014 9:59 AM
To: Carmel
Subject: Re: Easy Trailer Receipt [REDACTED]

Carmel

Many thanks. All arrived in great condition, everything accounted for. Assembly was a breeze, registration was no hassles. This will do the job intended nicely.

Eric

Sent from my iPad

7TH July 2014

COLIN [REDACTED]

LEONGATHA VIC

3953

I would just like to thank you for your excellent service and for the lovely trailer, which went together so easily. a extremely well engineered product and very well made and tows like a dream.

Thank you
[REDACTED]

Carlex Accounts

From: Guye
Sent: Monday, 1 September 2014 4:44 PM
To: Carlex Accounts
Subject: RE: Easy Trailer Invoice

Hi Carmel

Thanks for your email

Who said that there are no nice people in the world

Thanks for excellent service & support

Kind regards

Guye

sales@easytrailer.com.au

From: David
Sent: Tuesday, 29 July 2014 5:39 AM
To: sales@easytrailer.com.au
Subject: Kayak Fit Out with Carlex Easy trailer

Thanks for the great trailer it's ideal for kayaks

Check out this video on YouTube:

<http://youtu.be/feULXKCOApk>

Regards Dave
Mid North Coast

From: Paul
Sent: Thursday, 25 September 2014 3:44 PM
To: sales@easytrailer.com.au
Subject: New Trailer

Hi folks, just thought I would share ' my ' version of your 8 x 4 which I purchased recently. The sides are made of 190 x 35 treated pine, the rear drop down gate is 240 x 45 treated pine hanging on ball bearing hinges which allow removal if required, and also held in place by two catches. The rail around the top is made of metal fence rail (38mm x 25mm) to allow for light tying down of loads, and inside I have secured four, low, tie down points which will allow for occasional motor bike transport. The motorcycle wheel chock has not been added yet. All timber and railing has two coats of Killrust gloss black.

Very happy overall, and super light to tow with my Ford Focus. Using timber additions also means the trailer has minimal rattles when towing. Very quiet.....Could this be the first ' Stealth ' trailer ?? :-))))). Only hassle is that one of the running lights has died...can't get to it yet as I have ' pinged ' my back this morning !

PS...I work in a hardware store so all (except rear catches which came via Ebay) items were readily available.
Kind Regards,

Aberfoyle Park,
Adelaide.



From: Paul
Sent: Wednesday, 1 October 2014 12:49 PM
To: sales@easytrailer.com.au
Subject: Fun Image

Hi again folks, just thought I would share this with you...It is school holidays here in SA, so the kids and I had to have a trailer party. Oh well, we admit to being a little strange down here !!

Never had so much fun with a trailer !!

Best wishes,

Paul and family

Adelaide



From: David & Hilary
Sent: Monday, 27 October 2014 1:15 PM
To: sales@carlex.com.au
Subject: Got the extras in good order today

Hi to the Carlex crew,

Received the winch, jockey wheel and extra roller today thank you.

I have the 20 ft canoe on the trailer and have hoisted the whole outfit up to apex of the shed with block and tackle. Just a matter of lowering it down then hooking it onto the towball of the Nissan or Polaris quad then off to the boat ramp about 300 metres away. That way I can leave the outboard, MinnKota, fuel tanks and fishing gear all on the canoe ready to hit the water. I will send you some pics along the way. The Rosco canoe is awesome. I should receive my Humminbird 999 Side imaging sonar unit tomorrow so look out fish. No escape now and no more excuses from Dave about not catching any.

Kind regards,

David..

From: Robert
Sent: Thursday, 18 December 2014 1:58 PM
To: Carlex Accounts
Subject: Re: Easy Trailer Receipt

Hi Carmel,

I received the package perfectly wrapped, ironically it was delivered by my brother who is retired courier but does overflow work for Fastways during busy periods such as Christmas. If you wondering why I said 'ironically' it was HE who was helping build the trailer when we broke the lens by dropping the tail piece when we folded it (I now KNOW to secure it) - I had to laugh when it arrived this morning in his hands!

I only needed the lens of the taillight which I stupidly broke but thank you so much for sending a WHOLE tail lamp that'll give me spares as well. I also received the missing washers.

Your level of service is first rate and I am thrilled to have dealt with you. In fact, I may have sold one for you today, I was in the RTA (registered no problem) and got talking to lady who did my transaction who was very interested as she has a son who has motorcycles and they also have limited room. I showed her pics on my phone of it assembled and folded away, she said was definitely going to look into it with her son. Hope so, one good turn deserves another.

Happy to spread the good word for your venture - Merry Christams & Happy New Year to you all.

Kindest regards

Rob

Comment: My Ezytrailer's going great thanks, incl 4 trips per year over a 50km rough forestry road carrying trailbikes. It actually rides better than conventional trailers because the bit of flex absorbs bumps, ruts better. No sign of wear. I do lots or word of mouth recommendation incl onlookers at campsites

From: Mark
Sent: Wednesday, 29 April 2015 10:17 AM
To: 'sales@easytrailer.com.au'
Subject: RE: 846TA
Attachments: image001.gif; image002.gif; image003.gif; image004.gif

Hi

Just to let you know I received my easy-trailer last week. It took me a bit longer than the "6 Hours" to put together, that's because I was not in a hurry and I was enjoying the assembly process, so I did drag it out a bit. It did remind me of my Meccano days.....many many years ago...Lol

The end product was more than I had expected and am very happy with the trailer, as you mentioned, registration was not a problem. The transport through "Northern Transport" was excellent, they provided great, prompt service.

Thanks again to all.

Regards
Mark

sales@easytrailer.com.au

From: Brian
Sent: Wednesday, 20 May 2015 3:50 PM
To: Carlex Accounts; sales@carlex.com.au
Subject: Re: Easy Trailer Receipt
Attachments: P1070195.JPG; P1070197.JPG

Great product guys! Straight forward build, quality materials, and I am very happy with the end result. I've included a couple of photos and hope to see 'em on the website! Keep up the good work. :)



Regards,



-Brian

Carlex Accounts

From: Graeme
Sent: Monday, 15 June 2015 7:54 AM
To: Carlex Accounts
Subject: REPLY: Easy Trailer Receipt

Hi Carmel,

Goods rec'd and installed..... many thanks, please pass on my thanks to Alex.

Another EASY TRAILER Customer spreading the 'good' word.

Great,
Graeme

sales@easytrailer.com.au

From: Nick
Sent: Thursday, 23 July 2015 11:32 AM
To: sales@easytrailer.com.au
Subject: Feedback...

Hi Alex

I have assembled my trailer with HD sides. I also made up some marine ply high sides (24") for when I need to carry light bulky loads.

The quality of the kit surpassed my expectations. The pre drilled ply flooring was much appreciated. It would have been a bit fussy to mark out holes on my own.

Thanks again

Nick

sales@easytrailer.com.au

From: Daniel
Sent: Friday, 31 July 2015 8:07 AM
To: sales@easytrailer.com.au
Subject: RE: Order

Hi there,

I am taking the trailer for rego check today and I realised I might have thrown out the receipt with vin number etc on it. I can't find the emailed copy either.

Am I able to get another copy of the receipt/vin emailed to me please?

Thanks for a great trailer, fits my hobie adventure island absolutely perfectly!

Thank you

Dan

Carlex Accounts

From:
Sent: Wednesday, 30 September 2015 9:14 AM
To: Carlex Accounts
Subject: Re: Easy Trailer Documents

Thanks very much for your help.

Registered the trailer yesterday, and it was smoother than what I had imagined.

regards

Dave

All in all we have been exceptionally happy with our easy trailer and we are pleased to indorse this product by providing some photos and details to Carlex of some of our great adventures!!

Note the date time stamp on some photos aren't correct ie. boat shown I on trailer before I bought it.

A quick note on the remote launching at Eucambene, on viewing the footage my fiancé missed the launch. We are fishing the snowy mountains festival comp late October and can film this little trick we use with our easy trailer setup if it would be good to put on your web page.

Please let me know by email?

Thank you Carlex and Easy Trailer!!

Regards

Peter & Natalie !!

Trouti
Mr Peter
9/25/2015

Trouti

Peter

Lavington, NSW 2641

► **Alex**

Carlex Pty Ltd (Easy Trailer Service Centre)
PO Box 534 Boronia Vic 3155
Phone: 1300 881 787

Photos and video of easy trailer adventures over 8 years

Please find enclosed a flash drive containing some photos and videos of places we have taken our boat on our easy trailer over the past 8 years. I purchased the easy trailer whilst living in Brisbane and coincidentally it arrived on a transport the day my brother arrived from Melbourne in his truck. I put him to work and we were instantly impressed of how easy the trailer was to put together, but then skeptical of how we would go on the road towing a boat.

How wrong we were to doubt this ripper little trailer. My partner and I are avid freshwater fisho's and we'd tow our boat 7 hours north of Brisbane to Awonga dam or Callide at Biloela on 40oC qld days when the roads were melting dozens of times each summer, charging 3000km round trips to Eucambene in the Snowy mountains several times to chase trout and when we moved to Albury in 2010 loaded up our boat on the easy trailer with a ¼ ton of outdoor furniture and moved to Albury NSW. In 8 years we've had 2 boats, 3 motors, 2 new vehicles and we are now on to our third set of tyres for the easy trailer. It's never held us up ever, it's ever reliable and after 10's of thousands of km's on some really testing roads and tracks is still running on its first set of bearings.

In short, it's been amazing!!

Some added advantages of our easy trailer over conventional boat trailers.

- 1) Fuel economy wasn't hardly altered on long trips due to the overall lightness of the outfit
 - 2) During the 10 years of drought (2000-2010) when impoundments receded below record level we were able to manually launch our boat with the help of a skid we installed behind the tow hitch.
 - 3) Being so light with minimum weight at the hitch made manual handling our setup a breeze.
 - 4) We fished remote areas away from cement boat ramps with a 2 wheel drive vehicle as we could launch and retrieve our boat with a rope, or portable electric winch. Four wheel drivers were often amazed by our Aussie ingenuity?
 - 5) On many trips, especially Eucambene we kept fishing while other fisho's had to sit at camp on days when weather was treacherous by virtue of being able to launch in steep sheltered bays out of the weather where there was usually no boat access!
-

From: Marc
Sent: Saturday, 30 January 2016 3:18 PM
To: sales@easytrailer.com.au
Subject: Fantastic Easy trailer

Around a year ago I purchased a 2nd hand 6x4 easy trailer that had been extremely well cared for. The original owner had purchased it in kit form and assembled it himself. He had done a great job and since i have had the trailer it has done a great job for me.

Last Easter (2015) i loaded it full to the brim with camping gear and a kayak and towed it some 1500 kms to our favourite camping spot without any issues whatsoever. My brother on the other hand had purchased a new galvanized kit trailer (assembled) and after only around 400 kms it had already started to come apart forcing us to head off in search of bolts and nyloc nuts to repair it.

Today I went to collect some vinyl flooring tiles from the supplier and there wer 44 boxes at an estimated weight of 10kg per box. The palet was loaded onto the trailer and positiond properly. I checked the load about halfway home and felt the bearings and all was fine. I arrived home without a problem. I then broke open the palet wrapping and lifted the first box and it seemed heavier than 10 kg so i weighed it and it was actually a shade under 20 kg. This made the load around 880 kg.!!

I just thought you should know that although this is way above recomendations and regulations the trailer handled it without issue.

Thakyou for making my Easy Trailer so tough. I love it!

Marc

From:
Sent: Monday, 21 March 2016 5:17 PM
To: sales@easytrailer.com.au
Subject: My trailer mods
Attachments: Trailer2.JPG; Trailer3.JPG

Hi,

I love my Easy Trailer. Have done a few mods;

Off-road hitch
Tool box
Gas bottle mounts
Jerry can mounts
Spare tyre carriers

Feel free to add it to your gallery. I think it's one of the best features of your site as it allows people to see the potential of these little trailers.

Regards

David



From: Ken
Sent: Thursday, 31 March 2016 1:26 PM
To: sales@easytrailer.com.au
Subject: Wooden box trailer
Attachments: 2016-01-23 002.jpg; 2016-01-23 003.jpg; 2016-01-23 015.jpg; 2016-02-11 002.jpg

Hi,

I thought you may like to see how one of your 8' x 4' folding trailers turned out when I converted it to a fixed tipping box trailer.

The tail gate can be opened flush with the bottom of the trailer, so that it can then be used as a 10' x 4' "flat bed".

To get heavy stuff on board, the trailer can be tilted using the jockey wheel at the front, and the tail gate becomes a boarding ramp. A marine winch mounted up front then enables the object to be easily winched uphill.

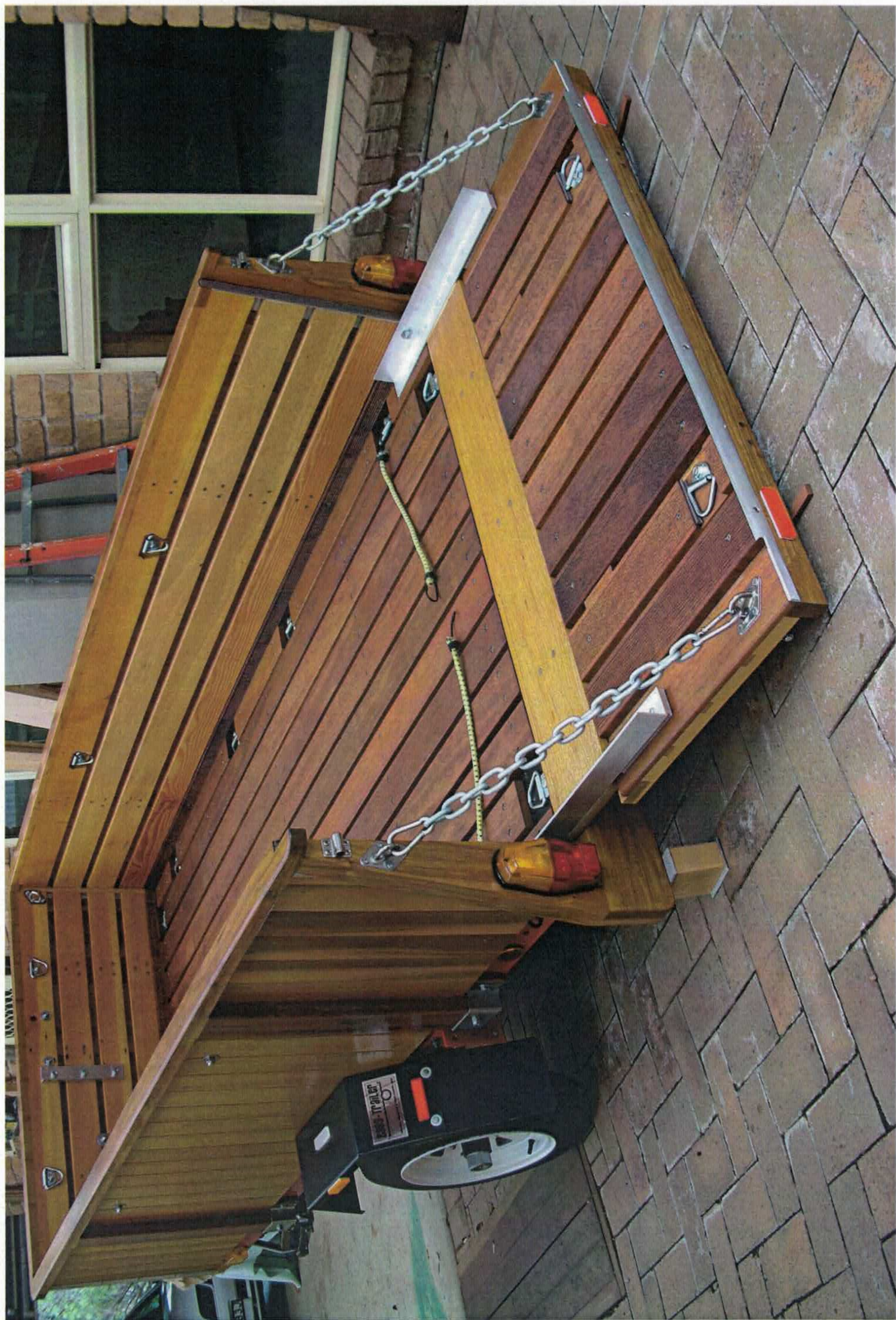
Finally, a two-tarp system allows for a variety of load heights to be properly covered against the weather.

This trailer gets complimentary comments wherever it goes. Most are amazed that the all-up weight is just under 300 kg.

Best regards,

Ken

Panania (Sydney)



From: Mike & Laura
Sent: Friday, 5 August 2016 4:09 PM
To: sales@easytrailer.com.au
Subject: Something to brag about
Attachments:



Just the coolest trailer for me.

After 9 years of overloading and various forms of abuse my 8x4 easy-trailer was a little worse for wear. When I say abuse, I mean loaded to over 800Kg and pulled from Newman to Gympie and back (burst both tyre's with load and pressure) and a similar trip from Perth to Darwin.

Then we built a house in Glenwood Qld as owner builder with massive and weird loads.

Boards were de-laminating and frame was bent.

I decided to patch up and fix it. Some would have ditched and bought a new one.

Made a few mods too like tail lights and dust covers for bearings etc. Etc.

I think the attached photos tell the storey better.

With Regard

Mike

sales@easytrailer.com.au

From: Dion
Sent: Sunday, 18 December 2016 5:13 PM
To: sales@carlex.com.au
Subject: Happy customer
Attachments: IMG_5132.JPG; ATT00030.txt

Hi guys, I just wanted to say thanks for such a versatile trailer system... I just replaced the old floor for my folding trailer. As you can see it looks brand-new, which is awesome considering I've had the trailer for over eight years, most of which it spent outdoors! The pre drilled holes on your floor were perfectly aligned. Anyway, as you can see, she's going well and now has a new lease on life.

Cheers

Dion _____



carmel@easytrailer.com.au

From: corrie
Sent: Friday, 27 October 2017 2:51 PM
To: carmel@easytrailer.com.au
Subject: RE: Import Approval

Dear Carmel,
Thank you for this – I appreciate your quick response.
Please also thank Alex on my behalf.
You are an impressive company.
Kind Regards

CJ

From:
Sent: Monday, 20 November 2017 9:46 AM
To: sales@easytrailer.com.au
Subject: Re: 880GA+80G - MINIMUM Distance Bow Stop Roller to Rear Frame Mounted Roller?

Hi Alex,

I've just submitted an order on-line, and I wanted to thank you, personally, for all of your prompt, kind, and helpful assistance with my many questions relating to the trailer over the last month or so. So, sincerely, thank you!

You're a credit to Carlex, and you've been a pleasure to deal with. Good on you, Alex.

Best wishes for the coming festive season!

Kind regards, Kim

Mr Kim

PEREGIAN SPRINGS
QLD 4573

From:
Sent: Friday, 13 April 2018 4:54 PM
To: sales@carlex.com.au
Subject: New Trailer

Hi,

I received my fold up trailer today, I just had to write and let you know it arrived safely. I have assembled it, just have the electrics and reflectors to fit. I am extremely pleased how well it has gone together. Everything fits, I was so pleased.

The quality of the trailer is good, well engineered and accurately machined. All in all, I am extremely pleased with my purchase.

Many thanks.

Regards

John

North Narooma

carmel@easytrailer.com.au

From: Roy
Sent: Wednesday, 15 August 2018 8:00 AM
To: carmel@easytrailer.com.au
Subject: RE: Easy Trailer Receipt

Hi Carmel

Thanks very much. I am having a lovely time putting the trailer together! It is really well made.

Cheers Roy

carmel@easytrailer.com.au

From: Peter
Sent: Saturday, 24 November 2018 1:55 PM
To: carmel@easytrailer.com.au
Subject: Re: Easy Trailer Receipt

Good afternoon Sir/Ma'am ,

I'm very pleased with my trailer and have recommended it to my friends . Perfect for my powered mini dumper and , it folds up nice and small in a current small yard .

Kind Regards ,

Peter

carmel@easytrailer.com.au

From: anna
Sent: Monday, 26 November 2018 6:44 PM
To: carmel@easytrailer.com.au
Subject: Re: Easy Trailer Documents

Hello Carmel

Thanks for such a quick and helpful response.

I really like my folding trailer and your after sales help is even better.

Pity there weren't more operators in Australia with the same approach.

Merry Christmas or some other politically correct good wishes

Regards Anna

carmel@easytrailer.com.au

From:
Sent: Friday, 22 February 2019 12:56 PM
To: carmel@easytrailer.com.au
Subject: RE: Easy Trailer
Attachments: bike and trailer.jpg

Hi. Thank you for the supply of the trailer. I thought I would send you a photo of the finished product so you can see how and what I am doing with it. Feel free to use the photo should you get any queries regarding being suited for motor cycles and more than happy to complete a testimonial for your website or newsletter if you have one.

Regards

Sean



From: Steven
Sent: Tuesday, 11 June 2019 9:09 AM
To: sales@easytrailer.com.au
Subject: 830TA Box Trailer

Hey Alex

I finished assembling the trailer. No dramas.. wiring was a breeze thanks to the scotch locks provided. I registered the trailer yesterday. Towing it on the road is really cool.

My tow vehicle is a motorbike and the only issue, which was solved immediately, is the extra stopping distance.

I got a lot of looks and grins and wows as I rode towing the trailer. It looks great specially as the colour of the trailer matches my bike.

Thanks for a great product and great communication from you. I really appreciate your friendly and professional manner in which you carry out your business.

Kind regards

Steve.

sales@carlex.com.au

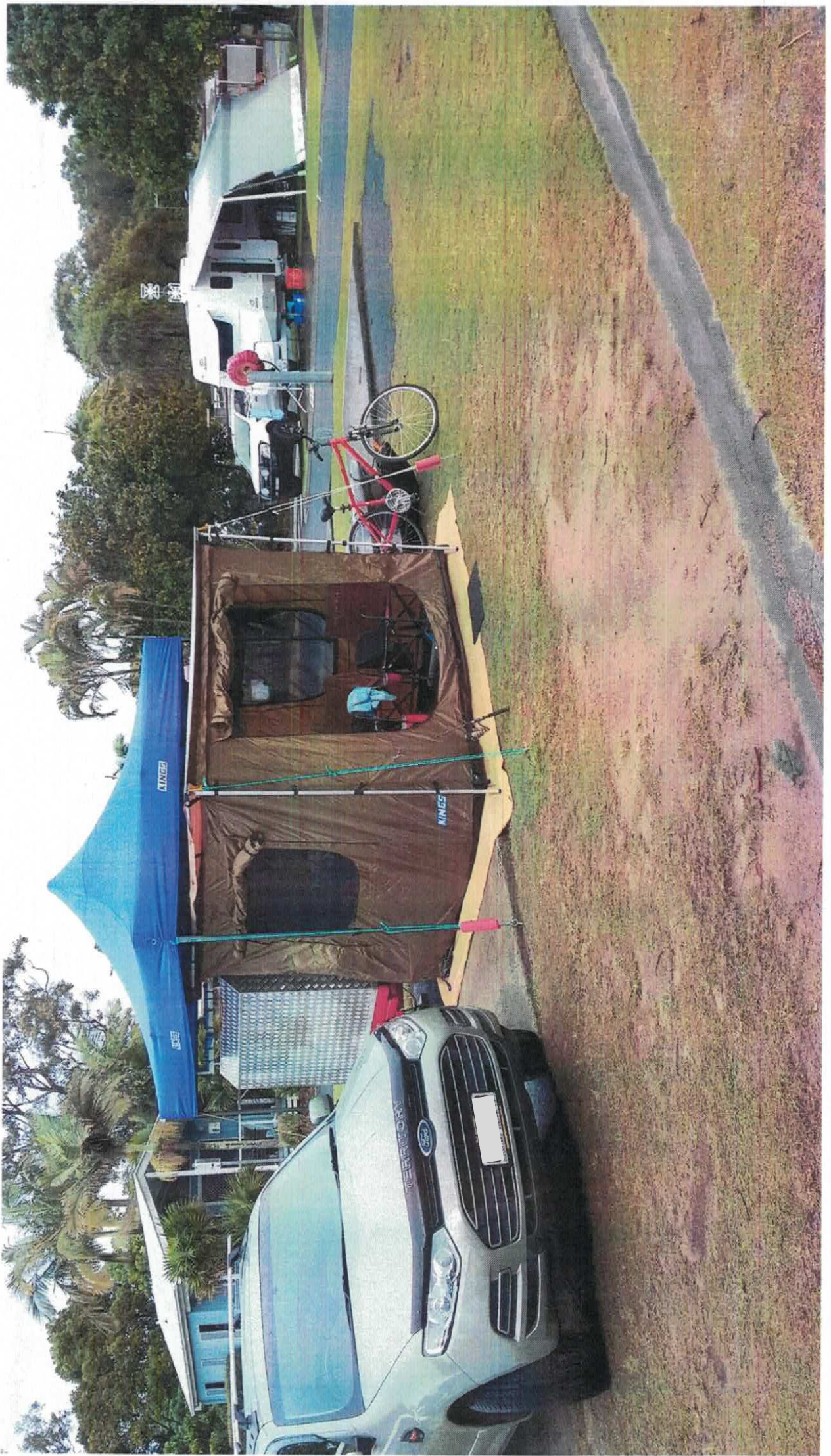
From: Gordon
Sent: Sunday, 21 July 2019 11:55 AM
To: sales@carlex.com.au
Subject: Trailer
Attachments: Week ender.jpg; 20181110_093307.jpg; 20181110_094325 (1).jpg; 20190626_095220.jpg; 20190626_095109.jpg

Sending you some pic's of what we did with our trailer.
It came up fantastic. "Best little camper" Kayaks go on top, pushbike on the front.
Going camping in September if you need more photos.

Kind Regards

Gordon

Arundel QLD 4214



From: Stephen
Sent: Sunday, 4 August 2019 4:23 PM
To: sales@easytrailer.com.au
Subject: Stephen
Attachments: 20190804_152929.jpg; 20190804_152922.jpg

Cheers guys.

Trailer assembled by my brother in-law. He's a sparky so couldn't be hard lol.

Hooked up behind my bike ready for 850km road trip home to Griffith.

Will send you more photos when tent mounted on top.

Cheers

Stephen



sales@carlex.com.au

From: John
Sent: Wednesday, 11 September 2019 2:58 PM
To: sales@carlex.com.au
Subject: recent 830TA photos

Sirs,

Since 3 earlier versions of my 830TA photos grace your Webpage **Photo Gallery**, I decided to submit 2 more more recent images.

Regards,

J.
PLAINLAND Q 4341

(2 JPG images attached)

